

Notice of Nondiscrimination

Ear, Nose & Throat Associates, P.C. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, and does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ear, Nose & Throat Associates, P.C. provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters for the deaf
- Written information in other formats (large print, other formats)
- Free language services to people whose primary language is not English (such as interpreters and information written in other languages)

If you need these services, contact the Practice Administrator at 423-268-2590 so that accommodations can be scheduled in a timely and appropriate manner.

If you believe that Ear, Nose & Throat Associates, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Quality Control Manager, 2340 Knob Creek Road Suite 704, Johnson City, TN 37604 or Telephone number 423-268-2590, Fax 423-268-2595, or Email: ContactUs@ENTJC.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Quality Control Manager or Practice Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH
Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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SPANISH:

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (423) 268-2590

ARABIC:

الصم هاتف - (423) 268-2590 برقم اتصل. بالمجان لك تتوافر في اللغو المساعدة خدمات فين، اللغة اذكر تتحدث كنت إذا: ملحوظة
والبكم:

CHINESE:

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 (423) 268-2590

VIETNAMESE:

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (423) 268-2590

KOREAN:

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (423) 268-2590 번으로 전화해 주십시오.

FRENCH:

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (423) 268-2590

LAOTIAN:

ໂປດຊາວ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ຄມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທສ
(423) 268-2590

AMHARIC:

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አርዳታ ድርጅቶች: በነጻ ሊያገለግሉት ተዘጋጅተዋል: ወደ ሚከተለው ቁጥር ይደውሉ 1-xxx-xxx-xxxx
(መስማት ለተሳናቸው: (423) 268-2590

GERMAN:

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.
Rufnummer: (423) 268-2590

GUJARATI:

• યુના: જો તમે •જરાતી બોલતા હો, તો િન: •લુ ભાષા સહાય સેવાઓ તમારા માટ • ઉપલબ્ધ છ. ફોન કરો (423) 268-2590

JAPANESE:

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます (423) 268-2590
まで、お電話にてご連絡ください。

TAGALOG:

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (423) 268-2590

HINDI:

ध्यान द • : य • द आप • हदी बोलते ह • तो आपके िलए मुफ्त म • भाषा सहायता सेवाएं उपलब्ध ह। • (423) 268-2590 पर
कॉल कर • ।

RUSSIAN:

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (423) 268-2590

PERSIAN (FARSI):

یم فراهم (423) 268-2590 شما یرا گان یرا بصورت یر زبان لاتیتسه، دیکن یم گفتگو یر فارسی زبان به اگر: توجه
دی یر یرگ تماس با یر باشد.